

Other work we do:

- Inspect Seclusion and Restraint registers
- Check what restrictive practices people are experiencing
- Check the work of mental health community teams
- Advocate for improvements to the services.



The Community Visitor Program acknowledges the Aboriginal Traditional Owners of the lands throughout the NT on whose country we have the privilege to live and work. We pay our respects to Aboriginal and Torres Strait Islander people, their cultures, and to Elders past and present.

CVP

NT Community Visitor Program

What is the
Community
Visitor
Program?

PHONE 08 8999 1451

FREE CALL 1800 021 919

The Community Visitor Program

c/ Anti-Discrimination Commission

LMB 22 GPO, Darwin NT 0801

cvpprogramadc@nt.gov.au

www.cvp.nt.gov.au



How can the CVP help?

The Community Visitors visit the Mental Health Inpatient Facilities and the Disability Secure Care Facilities. When we visit, you can talk to us about worries or concerns or questions you may have:

- about your stay or treatment
- when any of your rights are restricted
- the quality of care and treatment you receive
- discharge and transition planning
- relationships with staff
- the facilities.

The Community Visitor Program (CVP) is an independent organisation in the Northern Territory.

It is set up under the *Mental Health and Related Services Act and Disability Services Act*.

We help to protect your rights and get the best possible treatment and care, in the least restrictive way. We are part of the NT Anti-Discrimination Commission.

CARERS

SERVICE PROVIDERS AND STAFF

FAMILY MEMBERS/ FRIENDS

PERSON GETTING TREATMENT OR CARE

Outside of the visits you can contact us any time. We get back to you within one working day.

In mental health the CVP also helps people who are getting treatment in the community.

We work with you to address your concerns or questions in a way that works best for you. This might be informal and quick. For more serious concerns, we support you if you want to make a complaint. We may help you to speak up for your needs (advocacy).

Who can contact the CVP?

- People receiving treatment and care from a NT Government mental health and forensic disability services
- Carers, friends and family
- Service providers and staff
- We work with interpreters if needed. 

